

MEMORANDUM

TO: All Counsel
FROM: Judge Christopher A. France
7th Judicial Circuit – Flagler County
RE: CourtCall Telephonic Appearances
DATE: January 2024

As a means to increase efficiencies and reduce costs to participants, telephonic appearances are hereby allowed for parties and counsel on non-evidentiary appearances including Civil Pre-trial Proceedings, Status Conferences & Motions.

Scheduling and Notice

Telephonic appearances must be arranged by contacting CourtCall by phone at (888) 882-6878 or on-line at www.courtcall.com any time prior to scheduled hearing. CourtCall will provide participants with written confirmation of their telephonic appearance and a number to call to make the telephonic appearance.

Appearance Procedure

1. It is the responsibility of the person making a telephone appearance to dial into the call no later than five (5) minutes prior to any scheduled hearing(s).
2. Persons appearing telephonically shall state his or her name for the record each time he or she speaks and shall participate in the appearance with the same degree of courtesy and courtroom etiquette as is required for a personal appearance.
3. If a person schedules a telephonic appearance and then fails to respond when the matter is called, the court may pass the matter or may treat the failure to respond as a failure to appear. Scheduling simultaneous telephonic appearances in multiple courts does not excuse a failure to appear. The Court will attempt to reasonably accommodate persons attempting to appear before the Court in multiple courtrooms.

Costs

1. CourtCall is an independent service provider. By using the services of CourtCall, individuals are knowingly entering into a service agreement and are subject to follow any additional terms and conditions imposed by CourtCall and shall be solely responsible for any costs or other expenses incurred for those services provided. Under no circumstance shall the Court bear any costs for any telephonic appearance. CourtCall charges each participant a fee of \$69.00 for each CourtCall Appearance. There are no subscription fees.

A CourtCall appearance is voluntary and may be made without consent of the other party and the court continues to reserve the right to reject any request. All CourtCall matters are conducted on the Court's speakerphone provided by CourtCall. You may obtain additional information by calling the CourtCall at (888) 882-6878.

If you are unrepresented (a Pro se litigant), you must request permission in writing to the Court for approval. Be advised, if the Court approves your request, all Pro se litigants must be in the presence of a notary in order to appear telephonically.

TELEPHONIC APPEARANCES ARE NOT PERMITTED FOR EVIDENTIARY HEARINGS AND/OR TRIALS.

PLEASE DO NOT INCLUDE THE COURTCALL INFORMATION ON YOUR NOTICE OF HEARING